



Franklin County Auditor’s Homeowner Assistance Program – 2022



Volunteer Information Sheet

The Franklin County Auditor’s Homeowner Assistance Program connects volunteer real estate and legal experts with low-to-moderate income homeowners to assist with understanding their property value and navigating the County Board of Revision (BOR) process. The conversations with program participants will address the homeowner’s opinion of value, whether the homeowner should file a BOR complaint, and how great of a change in value should be requested by the homeowner through their complaint. 1- and 2-hour slots are available for volunteer shifts. The program is eligible to homeowners in Franklin County with gross annual incomes below \$75,000.¹

The Program will be held in-person, virtually through Zoom, and over the phone. Filing a BOR complaint allows property owners to schedule a hearing to contest the Auditor’s appraised value of their property used for taxation purposes. The clinics are designed to assist property owners with filing BOR complaints if they disagree with the Auditor’s appraised value of their property.

Sign-up for one of the clinics below:

Zoom Clinics:

March 8th	6:00pm-8:00pm
March 19th	1:00pm-3:00pm
March 20th	1:00pm-3pm

Phonebanks:

March 12th	10:00am-12:00pm
March 23rd	6:00pm-8:00pm
March 28th	6:00pm-8:00pm

To register, complete the online registration form (link below) **OR** call 614-525-HOME.

Registration Form: <https://www.signupgenius.com/go/10CoF4CAFA82EAAF8C52-franklin>

Volunteer Opportunities:

Zoom Clinic: virtual 2-hour clinic during which volunteers are paired with homeowners in Zoom breakout rooms to participate in 30-minute conversations about their property.

Phonebank: participants who prefer phone calls can register for a phonebank. As a volunteer, you will be provided a list of homeowner participants to call for a 30-minute discussion about their property value over the course of a 1- or 2-hour phonebank. 1- and 2-hour slots available.

¹ Income eligibility threshold for homeowner participants is \$75,000. Threshold is based on data analysis from the Kirwan Institute 2020 [study](#), “Franklin County: Investigating the appraisal process, July 2020.”

Questions or concerns? Contact Gena Miller Shelton at gmskelton@franklincountyohio.gov